

Ambulance Services (for North Carolina Only)

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[Instructions for Use](#)

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Related Policies
None

Application

This Medical Policy only applies to the state of North Carolina.

Coverage Rationale

For clinical coverage criteria, refer to the [North Carolina Medicaid \(Division of Health Benefits\) Clinical Coverage Policy, Ambulance: 15, Ambulance Services](#).

Applicable Codes

The following list(s) of procedure and/or diagnosis codes is provided for reference purposes only and may not be all inclusive. Listing of a code in this policy does not imply that the service described by the code is a covered or non-covered health service. Benefit coverage for health services is determined by federal, state, or contractual requirements and applicable laws that may require coverage for a specific service. The inclusion of a code does not imply any right to reimbursement or guarantee claim payment. Other Policies and Guidelines may apply.

Modifier	Location
Ambulance Modifiers	
Ambulance claims are billed with two of the following modifiers. The first modifier indicates the place of origin, and the second modifier indicates the destination.	
D	Diagnostic or therapeutic site other than P or H when these are used as origin codes
E	Residential, domiciliary, custodial facility (other than 1819 facility)
G	Hospital-based ESRD facility
H	Hospital
I	Site of transfer (e.g., airport or helicopter pad) between modes of ambulance transport
J	Free standing ESRD facility
N	Skilled nursing facility
P	Physician's office
R	Residence
S	Scene of accident or acute event
X	Intermediate stop at physician's office on way to the hospital (destination code only)
Note: Modifier X can only be used as a destination code in the second position of a modifier.	

HCPCS Code	Description
Air Ambulance	
A0430	Ambulance service, conventional air services, transport, one way (fixed wing)
A0431	Ambulance service, conventional air services, transport, one way (rotary wing)
A0435	Fixed wing air mileage, per statute mile
A0436	Rotary wing air mileage, per statute mile
*S9960	Ambulance service, conventional air services, nonemergency transport, one way (fixed wing)
*S9961	Ambulance service, conventional air service, nonemergency transport, one way (rotary wing)
*T2007	Transportation waiting time, air ambulance and nonemergency vehicle, one-half (1/2) hour increments
Ground/Other Ambulance	
*A0225	Ambulance service, neonatal transport, base rate, emergency transport, one way
*A0380	BLS mileage (per mile)
*A0382	BLS routine disposable supplies
*A0384	BLS specialized service disposable supplies; defibrillation (used by ALS ambulances and BLS ambulances in jurisdictions where defibrillation is permitted in BLS ambulances)
*A0390	ALS mileage (per mile)
*A0392	ALS specialized service disposable supplies; defibrillation (to be used only in jurisdictions where defibrillation cannot be performed in BLS ambulances)
*A0394	ALS specialized service disposable supplies; IV drug therapy
*A0396	ALS specialized service disposable supplies; esophageal intubation
*A0398	ALS routine disposable supplies
*A0420	Ambulance waiting time (ALS or BLS), one-half (1/2) hour increments
*A0422	Ambulance (ALS or BLS) oxygen and oxygen supplies, life sustaining situation
*A0424	Extra ambulance attendant, ground (ALS or BLS) or air (fixed or rotary winged); (requires medical review)
A0425	Ground mileage, per statute mile
A0426	Ambulance service, advanced life support, nonemergency transport, level 1 (ALS 1)
A0427	Ambulance service, advanced life support, emergency transport, level 1 (ALS 1 - emergency)
A0428	Ambulance service, basic life support, nonemergency transport (BLS)
A0429	Ambulance service, basic life support, emergency transport (BLS, emergency)
*A0432	Paramedic intercept (PI), rural area, transport furnished by a volunteer ambulance company which is prohibited by state law from billing third-party payers
A0433	Advanced life support, level 2 (ALS 2)
*A0434	Specialty care transport (SCT)
*A0998	Ambulance response and treatment, no transport
*S0207	Paramedic intercept, nonhospital-based ALS service (nonvoluntary), non-transport
*S0208	Paramedic intercept, hospital-based ALS service (nonvoluntary), nontransport

Revenue Code	Description
0540	Ambulance; general classification

Codes labeled with an asterisk (*) are not on the State of North Carolina Medicaid Fee Schedule and therefore may not be covered by the State of North Carolina Medicaid Program.

Note: Institutional providers must report revenue code (RC) 0540 and one of the HCPCS codes listed above for each ambulance trip provided. Institutional providers must report RC 540 and a mileage code, when applicable, on a separate detail line.

U.S. Food and Drug Administration (FDA)

This section is to be used for informational purposes only. FDA approval alone is not a basis for coverage.

Ambulance transportation is a service and, therefore, not subject to regulation by the FDA.

References

North Carolina Division of Health Benefits (NCDHHS), Clinical Coverage Policies, Ambulance Services No: 15. Available at: <https://medicaid.ncdhhs.gov/15-ambulance-services/download?attachment>. Accessed June 2, 2025.

Policy History/Revision Information

Date	Summary of Changes
07/01/2025	<ul style="list-style-type: none">Routine review; no change to coverage guidelinesArchived previous policy version CSNC.MP.001.07

Instructions for Use

This Medical Policy provides assistance in interpreting UnitedHealthcare standard benefit plans. When deciding coverage, the federal, state or contractual requirements for benefit plan coverage must be referenced as the terms of the federal, state or contractual requirements for benefit plan coverage may differ from the standard benefit plan. In the event of a conflict, the federal, state or contractual requirements for benefit plan coverage govern. Before using this policy, please check the federal, state or contractual requirements for benefit plan coverage. UnitedHealthcare reserves the right to modify its Policies and Guidelines as necessary. This Medical Policy is provided for informational purposes. It does not constitute medical advice.

UnitedHealthcare may also use tools developed by third parties, such as the InterQual® criteria, to assist us in administering health benefits. The UnitedHealthcare Medical Policies are intended to be used in connection with the independent professional medical judgment of a qualified health care provider and do not constitute the practice of medicine or medical advice.