

AuthentiCare® Data Aggregator

NM EVV Implementation

The 21st Century Cures Act Section 12006(a) mandates that all states must implement Electronic Verification (EVV) for:

- Medicaid Personal Care Services
- Home Health Services that require in-home visit by a provider.

EVV Open Solution

The NM EVV solution approach has been updated to an open/hybrid system effective 05/20/2026 for Managed Care Organization. Fiserv is currently working with HCA and Conduent to implement the aggregator module on behalf of the Managed Care Organizations.

Once implemented, providers may choose to:

- Continue to use AuthentiCare (the State/MCO EVV solution).
 - There are no costs to providers that choose to continue using the States/MCOs EVV system.
- Contract directly with a third party EVV vendor.
 - The costs of contracting a third party EVV vendor will be the responsibility of the provider.

AuthentiCare® Data Aggregator

The AuthentiCare® Data Aggregator empowers Providers to utilize the EVV vendor of their choice and to submit their Electronic Visit Verification (EVV) data in a way that is most convenient for them.

Provider Agencies will still use the AuthentiCare® Web Portal to manage worker data, review exceptions, and to bill claims.

Submission Options

EVV Vendors or Providers may submit their visit data to the AuthentiCare® Data Aggregator via one of the following methods: Secure File Transfer Protocol (SFTP), Application Programming Interface (API), or Web Upload.

The AuthentiCare® Data Aggregator will be implemented and fully functioning by May 20, 2026. For any questions about the AuthentiCare® Data Aggregator onboarding process after 5/20/2026, please contact Conduent at ConduentEVVaggregatorsupport@conduent.com.

Providers will soon receive an email invitation to join an overview session about the onboarding process, which will begin after the MCO Aggregator Solution is deployed in AuthentiCare on 5/20/2026. This session will cover important topics and provide an opportunity for questions and answers.

- Discussion of “What is the Aggregator”
- Review of the aggregator onboarding process

- Declaration of Vendor
- Attestation for 21st Century Cures Compliance
- Contact Information
- Questions and Answers